Valley Farm, Walberswick

Terms and Conditions

1. A Booking Deposit of 50% of the tariff is payable by the client (bank details will be provided for payments), the balance to be paid no less than 10 weeks before the arrival date. If booking is made less than 10 weeks before the arrival date, the full amount is to be paid on booking.

2. A Security Deposit of £300 is also required, payable at the same time as the balance, to cover breakages and excessive use of electricity or wood, and otherwise returnable in full if the house is left clean and tidy.

3. Cancellations must be notified in writing. If the owners are able to re-let the cottage, the client will be refunded but if not, all payments made by the client will be forfeited. It is recommended that the client has cancellation insurance.

4. Bookings run from 4:00pm on the day of arrival to 10:30am on the day of departure. The client is responsible for leaving the house clean and in good order. The client undertakes to pay for any breakages or damage needing replacement or repair.

5. Only those named on the booking form may use the accommodation.

6. The owners cannot accept any responsibility for loss or damage to clients' personal belongings. It is recommended that clients obtain insurance to cover for this.

7. Clients are requested to inform the owners of any breakages or accidental damage as they occur so that repairs and replacements can be made promptly.

8. Smoking is not permitted in any part of the house or grounds.

9. If for any reason beyond the owners' control, the house is not available for the period booked, all monies paid will be refunded in full. The clients will have no further claim against the owners.

10. Children are welcome but please bring all necessary equipment.

11. The owners accept no liability for any accident or injury to any person or persons howsoever caused.

12. If notified of a breakdown, the owners will endeavour to arrange for the repair of appliances, but offer no guarantee nor compensation if this is not achieved.